**Project Design Phase-II**

**Solution Requirements (Functional & Non-functional)**

|  |  |
| --- | --- |
| Date | 10-06-2025 |
| Team ID | LTVIP2025TMID47617 |
| Project Name | Resolve now |
| Maximum Marks | 4 Marks |

**Functional Requirements:**

Following are the functional requirements of the proposed solution.

**Functional Requirements – Music Streaming App**

|  |  |  |
| --- | --- | --- |
| **FR No.** | **Functional Requirement (Epic)** | **Sub Requirement (Story / Sub-Task)** |
| **FR-1** | User Authentication | Sign up, Login, Password Reset |
|  |  | OAuth login using Google / GitHub |
| **FR-2** | **Crime Posting** | Posting complaints |
| **FR-3** | **Job Application & Management** | User will log complaints , Agent will Resolve |

**Non-functional Requirements:**

Following are the non-functional requirements of the proposed solution.

|  |  |  |
| --- | --- | --- |
| **NFR**  **No.** | **Non-Functional**  **Requirement** | **Description** |
| **NFR-**  **1** | **Usability** | The platform should offer a clean, intuitive UI for users of all skill levels. |
| **NFR-**  **2** | **Security** | All data transfers must be encrypted. Implement role-based access and token auth. |
| **NFR-** | **Performance** | Pages should load within 2 seconds. Chat and job posting actions should be near-instant. |
| **NFR-** | **Availability** | The system should maintain 99.9% uptime across all services. |

|  |  |  |
| --- | --- | --- |
| **NFR-** | **Scalability** | Should support high concurrency and rapid feature scaling through microservices. |